

TOWN OF NORTH ANDOVER
Office of COMMUNITY DEVELOPMENT AND SERVICES
HEALTH DEPARTMENT
1600 OSGOOD STREET; BUILDING 20; SUITE 2-36
NORTH ANDOVER, MASSACHUSETTS 01845



Susan Y. Sawyer, REHS/RS
Public Health Director

978.688.9540 – Phone
978.688.8476 – FAX

E-MAIL: healthdept@townofnorthandover.com
WEBSITE: <http://www.townofnorthandover.com>

ODOR COMPLAINT LOG INSTRUCTIONS

In response to concerned residents' requests, a procedure for logging odor complaint calls made to DEP and/or GLSD was developed by the Town of North Andover. It is very easy to use as may be seen below:

1. To report complaint calls made to DEP or GLSD, call the Board of Health at **978.688.9598** or even better, send an e-mail to: healthdept@townofnorthandover.com.
2. Please leave your NAME, CONTACT PHONE NUMBERS, STREET ADDRESS, DATE, TIME AND LOCATION that you noticed the odor, and whether it was *strong, moderately strong or mild, and whether it was persistent or intermittent*.
3. Please indicate whether you called either DEP or GLSD or both.



<u>ORGANIZATION</u>	<u>CONTACT PERSON</u>	<u>CONTACT PHONE #</u>
DEP/Northeast Regional Office	Rich Tomczyk	978.694.3260

Website: <http://www.mass.gov/dep/depfaq.htm>

<u>ORGANIZATION</u>	<u>CONTACT PERSON</u>	<u>CONTACT PHONE #</u>
GLSD	Steve Harwood	978.685.1612 x 103

Website: <http://www.glsd.org/contact/>

Other Links:

1. Summary of 2003 air quality data obtained from the DEP air monitoring network: [03aqrpt.doc](#) 4.8 MB  | [03aqrpt.pdf](#) 708 KB 
2. <http://www.neiwpcc.org/>
3. <http://ga.water.usgs.gov/edu/wwvisit.html>